



# Spring 2023

## Welcome Guests!

This year's season starts April 28th and ends October 1st.

Our family is looking forward to welcoming yours to enjoy our campground's 57th season! Our mission, as always, is to provide our guests with a safe, family friendly atmosphere. We take pride in providing a beautifully maintained slice of the countryside for you to relax in. Together, let's make this the best season ever!!

Rates	DAILY	WEEKLY	MONTHLY	SEASONAL
Tent Sites (Bicyclists Welcome - call for special rate!)	\$38	\$225	N/A	N/A
30 Amp Electric with Water	\$49	\$290	\$860	\$1895
Extra Large 30 Amp Electric with Water	\$51	\$305	\$890	\$2030
Non-Sewer Premium 30 Amp Electric	\$53	\$315	\$920	\$2140
30 Amp Electric with Sewer	\$53	\$315	\$920	\$2140
Extra Large Electric with Sewer	\$55	\$330	\$965	\$2380
Premium Full Hookup	\$58	\$345	\$1000	\$2620

\*\*\*If paying before opening day: Please mail all check payments to the address shown below. Secure Drop Box payment also available.

For drop box or in-person cash payments: be sure to email office ahead of time for an appointment!

### Important Reminders for 2023

\* Returning seasonal guests will be required to complete their 2024 camping contract by September 10. A non-refundable \$100 deposit toward the 2024 season is due at time of contract signing.

\*If you would like a crate of wood delivered to your site, please email the office by Thursday at 3pm for delivery in time for the weekend. For propane fills when the office is closed, please leave your tank by the filling station by 3pm and pay via our secure drop box. For after-hours ice purchases, please help yourself and pay via drop box.

\*Children 18 and under must be back to their own sites by 10 PM - unless accompanied by parents - NO exceptions!

\*Solicitation of any kind is strictly prohibited on the premises unless approved by management

315.946.4436 | [norwincampground@gmail.com](mailto:norwincampground@gmail.com) | [norwincampground.com](http://norwincampground.com)

2921 Pilgrimport Road, Lyons, NY 14489



**RATES** | Daily and weekly camping rates are based on a family of 4. We charge \$1 per each additional person/night (\$6 per each additional person/week). Seasonal rates cover 2 adults and custodial children under 21 only. Deposits for seasonal sites are non-refundable. A 5% convenience fee will be applied to all phone or invoiced credit card transactions.



**RESERVATIONS** | To make a reservation, we require a 1 night deposit. If you need to cancel a reservation, we will refund your deposit with a 14 day notice. A \$15 processing fee will be applied. There is a 3 night, paid in full minimum for all holiday weekends. If you need to cancel a holiday reservation, refunds will be given with a 14 day notice in the form of camping credit. A \$25 processing fee will be applied. Our check-in is at 3:00pm; check-out is at 1:30pm. There is a \$10 early check-in/late check-out option if site is available. If the office is closed upon arrival, please hit the intercom button at the entrance gate for assistance.



**PAYMENTS** | We take payments in any amount any time before the season starts. Balance is due paid in full by April 30th. We are offering a \$50 incentive for anyone who pays in full by cash or check (plus dumping). At management's discretion, any site not paid in full by opening weekend is subject to having the camper removed from the site until all outstanding balances are received. An appropriate removal fee will be applied to your balance. You will also be subject to a storage fee of \$50 per month. Outstanding balances are subject to a 2% monthly interest fee, as well as a \$5 monthly processing charge. Your camper may not be removed from the property until all outstanding balances are paid in full.



**CANCELLATIONS** | If you should decide to leave us before the end of the season, we will be sad to see you go!! Also, you will no longer be considered a seasonal guest and will no longer be eligible to receive the seasonal rate. Your bill will be pro-rated according to the month, the week, and the number of days that you spent with us. There will be no refunds for guests who are asked to leave due to non-compliance with campground rules and regulations.



**WINTER STORAGE** | To make coming back next year more convenient for you, we do not charge for winter storage as long as you continue to camp with us the following season. You can leave your camper right on your site! If you do decide to leave us, our storage fee is \$50/month.



**GATE PASS** | We are happy to offer our guests the security of a gated community. Our seasonal guests are each entitled to up to two passes. If you only have one driver in the family, then you will only be eligible for one. All visitors' cars must stay in the visitor parking lot. If our security system picks up on you letting an unauthorized car into the park, your pass will be turned off. Gate passes cost \$10 each. If you lose your pass, the lost pass will be terminated and it is a \$30 replacement fee for a new one. Weekend guests will be issued a pass for a \$10 deposit that is fully refundable when the pass is turned in. The same rules apply.



**ELECTRIC BILL/PAYMENT** | For our seasonal and monthly guests, we read the electric meters at the beginning of every month (or beginning and ending of your stay). It is your responsibility to come up to the office and pay your bill. Bills must be paid before the first of the following month. It is at management's discretion to turn off your gate pass if you have an outstanding bill. A \$5 monthly processing fee will be added to any outstanding bill, as well as a 2% monthly interest rate.

**\*\*All electric bills must be paid in full by closing weekend!\*\***



315.946.4436 | [norwincampground@gmail.com](mailto:norwincampground@gmail.com) | [norwincampground.com](http://norwincampground.com)  
2921 Pilgrimport Road, Lyons, NY 14489



**VISITORS** | We want your visitors to feel welcome in our park!! Guests are responsible for their visitors at all times. Please make sure you have your visitors sign in at the office whether they are registered or not. We charge \$6 per car for visitor parking. Non-overnight visitors must be out of the park by 11pm. Overnight fees are \$6 per person per night to stay in your trailer. It costs \$6 per visitor per day for the use of our pool. If you have visitors who wish to pitch a tent on your site, the cost is \$38 based on four people. All visitors' cars must remain in the visitor parking lot at all times. We do offer a seasonal rate for visitors. For \$55 per person, you may register in your guests for the season. This covers each registered individual's parking, swimming, and overnight fees. This registration fee also applies to adult children (21 and over) still living with you.



**PARKING** | As stated above, parking is \$6 per car. We also offer a seasonal parking pass for \$55. This parking pass is perfect for guests who do not wish to have their guests pay for their own parking. It covers all of your visitor's parking fees for the season (*with the exception of all holiday weekends including Halloween*). Your guests still need to check in at the office upon arrival. The pass does not cover the cost of swimming or overnight visitors.



**QUIET HOURS** | Our quiet hours run from 11pm-9am. All non-overnight visitors need to be out of the park by 11pm. Please be considerate of your fellow guests!!! Additionally, after dusk, we are asking that loud noises be kept to a reasonable minimum so as to not disturb your neighbors. **No Cornhole games after dark! All children under the age of 18 must be back at their own sites by 10 PM unless accompanied by their parents - NO exceptions!**



**CLEANLINESS** | Our seasonal and monthly guests are responsible to keep their sites clean, clutter free, and mowed. Please do not move our fire rings. Do not store your mower beneath your camper, due to DOH guidelines. Each site may have one shed. All shed specs must be approved by Derrick. At the end of the season, all items not taken home must be stored in your shed. The only items allowed to be left on your deck are a grill, lawnmower, and a neatly stacked wood pile. Items left in the lawn create a hindrance for us during fall and spring cleanup. Sites that do not follow these guidelines will be charged a \$150 cleanup fee. **In order to keep wildlife from becoming pests, all garbage must be placed in the dumpster daily; please do not leave any garbage or pet food outside your camper at any time! For the same reasons, please rinse your recycling and deposits.**



**GOLF CARTS** | Golf carts are permitted in the park for your transportation pleasure! All golf carts must have proof of insurance on file at the office before they can be operated on the premises. **All golf cart operators must be at least 18 years of age and hold a valid driver's license.** Golf carts must have working headlights to be driven after dark. They also must be put up for the evening by 11pm. All golf carts must be in good working condition, based on management's discretion, and must be reasonably quiet. Any golf cart owners who do not adhere to these guidelines, or who drive recklessly, will be asked to take their golf carts out of the park. Electric scooters are not permitted!! **NO GOLF CART PARADES AFTER 8:30pm!**



315.946.4436 | [norwincampground@gmail.com](mailto:norwincampground@gmail.com) | [norwincampground.com](http://norwincampground.com)  
2921 Pilgrimport Road, Lyons, NY 14489



**SWIMMING POOL** | Our swimming pool is open for the season starting Memorial Day weekend! Our pool hours are 10-12, 1-5, and 6-8 on weekends until school is out; and then daily, weather permitting, through Labor Day. Pool hours are subject to change. Please observe our pool rules, posted on the pool entrance gate. Our pool is not lifeguarded. Two or more adults, 18 years of age or older, must be present at the pool when in use, with at least one adult on the pool deck. Children less than 16 years of age must at all times be accompanied by an adult responsible for their safety and behavior. All guests inside the pool fence must have a signed waiver at the office.



**PETS** | Pets are welcome at Nor-Win! All pets must be nonaggressive, leashed, and picked up after at ALL times in ALL areas of the park. **However, due to FDA guidelines, pets are prohibited from entering the orchard.** They also must be quiet. Pet parents who do not follow these guidelines will be asked to leave their fur babies at home! **Visitors may not bring pets into the park.**



**ACTIVITIES** | We offer catch-and-release fishing and frog catching in our 5 acre pond. We also have horseshoe pits, 3 playground areas, a basketball court, volleyball net, gaga ball pits, and paddle boat rentals.



**SAFETY** | Child safety is our priority! Bike helmets are required for all children under 14. Bikes are not permitted to ride through sites, or to be out after 8pm. All children 12 and under must be accompanied by an adult at all times - this includes the restrooms, playgrounds, pond side, at the pool, rec hall, office, and basketball court. No unsupervised minors will be allowed to stay in the park. **We have a user-friendly Automatic External Defibrillator (AED) located outside, between our office windows by the entrance gate. In the event of an emergency, please call 911 first, and if possible have another person call the office (315-946-4436) for assistance.**



**OFFICE HOURS** | Our office will be open Fridays from 3-7pm, Saturdays from 10:30-5pm, and Sundays from 9am-noon. **Children 12 and under must be accompanied by an adult. NO EXCEPTIONS!!!**

**All specifications for sheds and other non-camper structures MUST be pre-approved by Derrick before installation/construction begins! We do not allow any permanent added rooms.**

**If you have any questions, please call or email Emily and Derrick.** Please also call us to report any problems in the park any time of day or night while they are happening so that we may address them immediately.

**THANK YOU FOR JOINING OUR CAMP FAMILY**

We're anticipating an AWESOME season with  
AMAZING guests!  
Love, The DeWinds



315.946.4436 | [norwincampground@gmail.com](mailto:norwincampground@gmail.com) | [norwincampground.com](http://norwincampground.com)  
2921 Pilgrimport Road, Lyons, NY 14489



## OUR EVERY WEEKEND SCHEDULE IS AS FOLLOWS |

*\*For special events, please refer to the program, which is available on our website.*

Friday	5:00—8:00 PM   Pizza Stand
Saturday	10:30-ish   Hayride 12:00—1:00 PM   Pizza Stand 5:00—7:00 PM   Pizza Stand 7:00—8:00 PM   Fried Dough
Sunday	12:00-1:00 PM   Pizza Stand - Pizzas and deep-fried only <i>*Extended Pizza and Fried Dough Stand hours on holiday weekends!!</i>



315.946.4436 | [norwincampground@gmail.com](mailto:norwincampground@gmail.com) | [norwincampground.com](http://norwincampground.com)

2921 Pilgrimport Road, Lyons, NY 14489



## MISCELLANEOUS RATES |

OTHER RATES	
Gate Pass	\$10 Each, \$30 Replacement Fee
Overnight Visitors	\$6
Visitor Swimming	\$6/Day
Registered Visitors <i>(family members only)</i>	\$55
Visitor Parking	\$6/Vehicle
Seasonal Parking Pass	\$55 <i>(excluding Holiday Weekends incl. Halloween)</i>
Pavilion Rental	\$40 Flat Rate + \$3/PP & \$4/Swimmer
Paddle Boats	\$6/Half Hour <i>(Must Wear Life Jacket. We Will Provide)</i>
Seasonal Dumping	\$150
Monday AM Dumping	\$15 per call. Emergency pump-out \$40 per call
Dumping Station <i>(non registered guests)</i>	\$15
Electric	Metered, Pay Monthly at Office
Awning Repair & Installation	See Derrick for Estimate
Mowing	\$15/Site, \$20/Extra Large Site
Seasonal Mowing	\$200/Site, \$240/Extra Large Site
Service Calls	Minimum \$30/hr. After 5pm, and on weekends, minimum \$75/hr.
Shed Moving	\$100/Small Shed, \$150/Large Shed
Camper Removal w/Added Room	\$375 Flat Rate + \$50/Hour for Labor
Deck Moving	\$125/Small Deck, \$175 /Large Deck
Cement Pads	Cost of Materials, Free Labor

*\*All prices subject to change at management's discretion.*



315.946.4436 | [norwincampground@gmail.com](mailto:norwincampground@gmail.com) | [norwincampground.com](http://norwincampground.com)

2921 Pilgrimport Road, Lyons, NY 14489